

**Oracle Utilities Customer Care & Billing
Release 2.4.0**

Utility Reference Model

3.4.4 Manage Budget

December 2015

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3.4.4 Manage Budget

This section provides a description of the “Manage Budget” business process. This includes:

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Brief Description

Business Process: 3.4.4 CC&B.Manage Budget

Process Type: Process

Parent Process: n/a

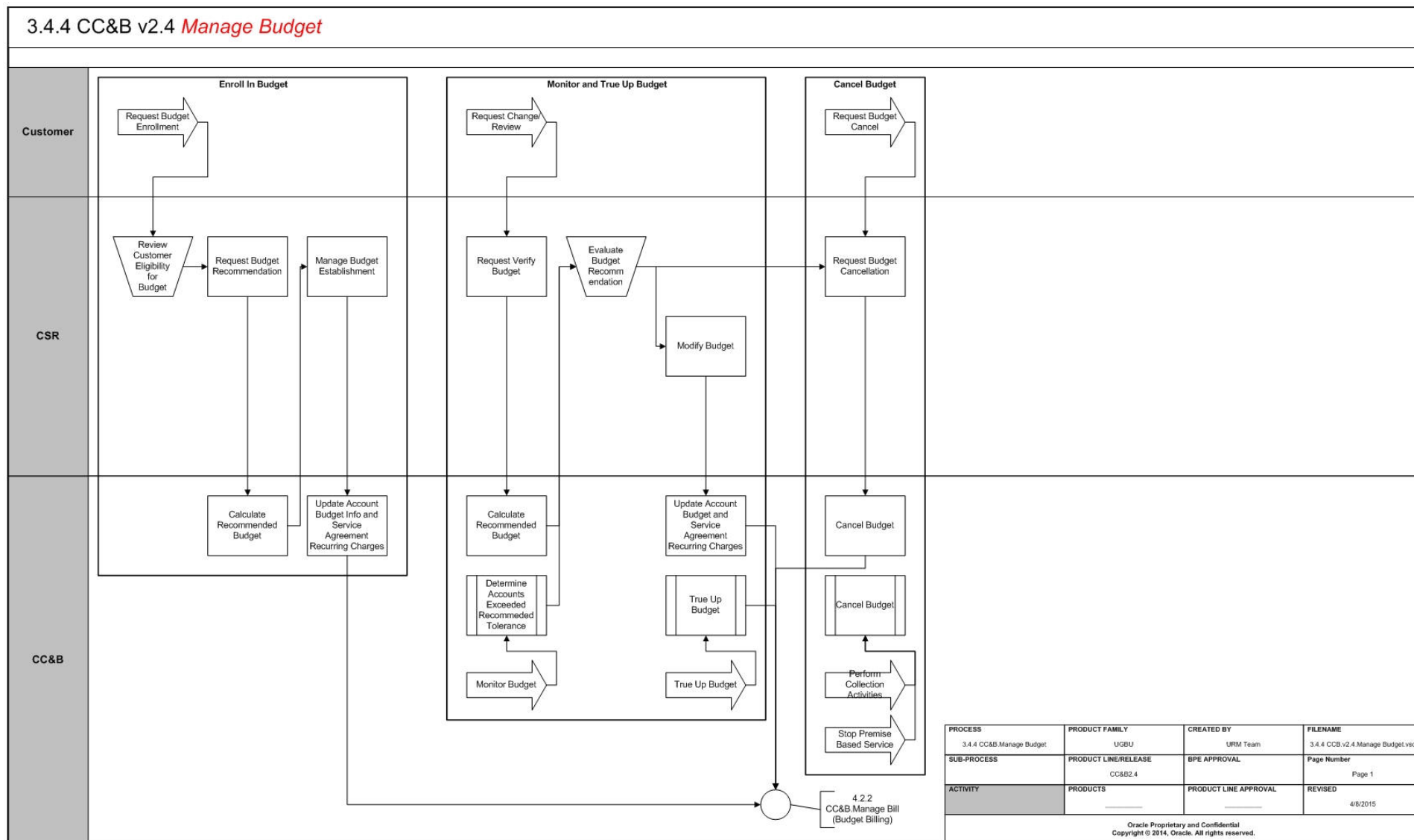
Sibling Processes: n/a

It is a common practice for Organizations to offer their customers Budget Plans. There are two types of Budget Plans represented in this document: Budget Plan and Non-billed Budget Plan.

- **Budget Plan:** Providing budget billing service is a complex process that includes of the following major steps: enroll customer in budget, monitor and true up budget, bill customer on budget, process budget payments, and cancel budget plan.
- **Non-Billed Budget Plan:** Process depicts major elements encompasses non-billed budget: enroll eligible customer in non-billed budget and set up scheduled payments, monitor and potentially renew scheduled payment, manage financial impact on current and pay-off balances: calculation charges for monitored and unmonitored Non-Billed budget plan (bills are not created for the Non-Billed Budget's scheduled payment), process monitored and unmonitored non-billed payments).

Business Process Diagrams

Manage Budget Process Model - Page 1



Manage Budget Process Model - Page 2

